**OpenCabinet Usability Test Script**

|  |  |  |
| --- | --- | --- |
| Facilitator: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |  | Date: |

Good Morning/Good Afternoon. Thank you for taking the time to participate in the OpenCabinet usability test. These questions are to gain a better understanding of our test participant profile and will allow us to identify trends in our data.

#### Introductory Questions & Tasks:

* First, can you tell me your occupation?

**Welcome and Purpose:** (READ THE FOLLOWING OUT LOUD)

We are going to ask you to interact with a website application (or a mockup of the application) that we’re currently designing. We want to see how easy or difficult it is for you to use. The session should take about 15 minutes .

I want to make clear right away that we are testing these designs, not you. So there are no right or wrong answers. Also, please don’t worry that you are going to hurt our feelings. We’re doing this to ensure we are designing a product that is easy to use, so we need to hear your honest reactions.

As you walk through the application, I am going to ask you to think out loud: to say what you’re looking at, what you’re trying to do, and what you’re thinking.

Because thinking aloud isn’t something we do every day, I want to practice for a minute.

Please tell me how many right turns and left turns you make in the morning once you enter the building.

If you have any questions along the way, just ask them. I may not be able to answer them right away, because it may affect the outcome of the test. However, if you still have any questions when we’re done I’ll do my best to answer them for you. And if you need to take a break at any point, just let me know.

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is going to observe this session and take notes for us. Nothing will be attributed to you personally; we are just recording your comments as well as any reactions you may have to the tasks. This information will be beneficial to the OpenCabinet team as we come up with designs for the site.

Great, that is what I need you to do during the test.

Do you have any questions before we begin?

Great! Let’s get started.

First I would like you to take a minute to explore the application.

Now that you have had a minute to look at the application, I would like you to walk through how you would interact with the pages as you normally would as if we weren’t sitting next to you.

**That is all of the questions I have for you today. Do you have any questions for me?**

**Thank you. That is exactly what we need. It’s been very helpful.**